



ENERGY TIPS TO WEATHER THE STORM

In hurricane season, it's more important than ever to have storm safety (and proper energy practices!) nailed down. Here are some basic tips and reminders to help you do just that.

Before the Storm

- ▶ Move or secure all loose items (grills, patio furniture, etc.) which can blow into your home or gas meter and cause unnecessary damage
- ▶ DO NOT shut off your natural gas supply at the meter. If you must evacuate your home or business, leave your natural gas supply on. (Only authorized utility or emergency personnel should turn your meter valve on or off)
- ▶ If you so choose, you CAN turn off the natural gas to your individual appliances at the valve located behind each piece of equipment

During the Storm

- ▶ In the unlikely event that your natural gas service is interrupted due to severe weather, please do not attempt to turn your natural gas back on. Instead, contact FCG after the storm has passed and we will reconnect your service
- ▶ Remain indoors and stay as far away from windows, skylights and glass doors as possible

After the Storm

- ▶ Do not operate any natural gas appliances that you suspect have been flooded or damaged
- ▶ Call FCG to have our trained technicians relight your pilot lights, inspect your appliances to ensure they are in proper working condition and turn your natural gas back on, if needed. (All FCG personnel carry ID to be presented upon request)
- ▶ Do not remove fallen trees or do any digging without calling 811 to locate utility lines

Leave the Area and Call 888.352.5325 Immediately If:

- ▶ Your service is damaged in any way, which would be an extremely rare event
- ▶ A gas pipeline has been broken or damaged
- ▶ You smell a distinct rotten egg odor

Or, call 911 if the smell is particularly strong or you sense a more serious emergency.

Contact FCG to learn more about storm and energy safety, emergency response and more.